

Scammers are impersonating Geek Squad

Report
impersonator scams at
ReportFraud.ftc.gov



FEDERAL TRADE
COMMISSION



DATE : 09-08-2022

Dear User,

Your Subscription with GEEK SQUAD will Renew Today and \$349.99 is about to be Debited from your account by Today. The Debited Amount will be reflected within the next 24. In case of any further clarifications or block the auto-renewal service please reach out Customer Help Center.

Customer ID: [REDACTED]

Invoice Number: YDGC9873

Description Quantity Unit Price Total Geek Squad Best Buy Service (One Year Subscription)

Subtotal \$349.99

Sales Tax \$0.00

Total \$349.99

If you didn't authorize this Charge, you have 24 Hrs. To cancel & get an instant refund of your annual subscription, please contact our customer care: [REDACTED]

- Scammers like to impersonate well-known businesses to try to get people to believe in their scam.
- A current popular scam is that you receive a text message or email that says you were or will be charged hundreds of dollars to renew your Geek Squad membership. If you want to dispute the charge or cancel your membership, the message says you must call a phone number within 24 hours.
- **DO NOT call the number.** The scammer is trying to 1) either gain access to your computer with your permission or 2) have you give your bank information to so they can “refund” your money. Both give them access to your private information so they can steal from you.
- If you think the message is legitimate, contact the company in question using a phone number you know is real. Never use the number given in the text or email.
- Also check your credit card or bank account for an unauthorized transaction. If you see one, report it to the institution and ask them to reverse it and give you back your money.